

Warranty Information — ActivePure Guardian Pro

Limited 3 Year Warranty

To register your ActivePure® Guardian Pro unit, call Customer Service at 800.572.1446 or via email at customerservice@ActivePure.com.

Customer should not repackage and ship the ActivePure Guardian Pro unit due to possibility of irreparable damage.

WHAT IS COVERED BY THIS WARRANTY

We warrant the ActivePure Guardian Pro to the consumer, subject to the conditions below, against defects in workmanship or material, provided that the products are returned to a service location within the following time periods:

- ActivePure Guardian Pro within three (3) years from date of purchase
- ActivePure® Cell Assemblies (Qty 4) within one (1) year from date of purchase

MAINTENANCE REQUIREMENTS

This warranty is expressly conditioned upon proper operation, cleaning and maintenance, all in accordance with the Owner's Manual. Failure to meet any of these requirements will void this warranty. Servicing the ActivePure Guardian Pro by parties other than our authorized representatives and/or using parts other than genuine ActivePure parts will also void this warranty.

This warranty is contingent upon:

- Replacing the ActivePure Cell Assemblies (Qty 4) with a genuine ActivePure part once every 12 months (proof of change may be required)

HOW TO OBTAIN WARRANTY SERVICE

Customers must contact their sales representative or ActivePure Customer Service and provide proof of purchase within the above time periods. We will repair or replace and return the product, without charge and within a reasonable period of time, subject to the conditions in the above paragraphs, if its examination shall disclose any part to be defective in workmanship or material. If we, in our discretion, are unable to repair the product after a reasonable number of attempts, we will provide either a refund of the purchase price or a replacement unit, at the company's option.

WHAT IS NOT COVERED BY THIS WARRANTY

This product is intended for household and commercial use. Ordinary wear and tear shall not be considered a defect in workmanship or material. These warranties do not apply for loss or damage caused by accident, fire, abuse, misuse, modification, or misapplication, or by any repairs other than those provided by an authorized ActivePure location.

UNAUTHORIZED CHANNELS & MISSING SERIAL NUMBERS

If a valid serial number is missing from the product, the warranty will be voided. Warranties are voided if a product is purchased through unauthorized channels, this includes websites that are not authorized to sell our products OR to use ActivePure trademarked names, images and logos as well as Internet auction sites (e.g. ebay and Craigslist). The only approved Internet presence for ActivePure products is activepure.com or activepuremedical.com. To confirm warranty coverage prior to purchasing a product, contact ActivePure Customer Service at 800.572.1446 with the serial number located on the back of the unit.

EXCLUSION OF OTHER WARRANTIES AND CONDITIONS

EXCEPT AS PROVIDED HEREIN, AND TO THE EXTENT CONSISTENT WITH APPLICABLE LAWS, ACTIVEPURE MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND. ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

LIMITATION OF LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES

TO THE EXTENT CONSISTENT WITH APPLICABLE LAWS, ACTIVEPURE SHALL NOT IN ANY CASE BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM BREACH OF EXPRESS OR IMPLIED WARRANTIES, CONDITIONS, GUARANTEES OR REPRESENTATIONS, BREACH OF CONTRACT, NEGLIGENCE OR ANY OTHER LEGAL THEORY. Such excluded damages include, but are not limited to, loss of profits or revenue and loss of the use of the products.

FOR U.S. APPLICATION ONLY

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on warranties, or on remedies for breach. In such states, the above limitations may not apply to you.

FOR CANADIAN APPLICATION ONLY

Exclusion of Subsequent Owners: Except as otherwise required by applicable legislation, this warranty is not transferable. This warranty gives you specific legal rights and you may also have other rights which vary from province to province. Some provinces and territories do not allow limitations on warranties, or on remedies for breach. In such provinces or territories, the above limitations may not apply to you. If any provision of this warranty or part thereof is held by a court of competent jurisdiction to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions or parts thereof will not in any way be affected or impaired within the jurisdiction of that court. This entire warranty shall continue to be valid, legal and enforceable in any jurisdiction where a similar determination has not been made.

This warranty is provided by:

ActivePure Manufacturing, LLC
1300 Valley Drive
Bristol, VA 24201

SERVICE

Every effort is made to ensure customers receive an up-to-date instructions manual on the use of our products; however, from time to time, modifications to our products may without notice make the information contained herein subject to alteration. For the latest information, please call Customer Service at 800.572.1446 or email at CustomerService@ActivePure.com.